

Refund of Charges to your Account

If you've been charged a fee and want to request a refund please complete the information below and submit this form at any of our branches, email to us, or upload a picture of the completed form thru our online chat feature.

Once the information has been researched, we will notify you of our decision.

In the event we do refund a fee, that amount will be deposited directly back into the account it was charged to.

Primary Account Holder: _____

Account Number: _____

Person Requesting Refund: _____

Details of Charge(s)

Date of Charge(s): _____

Dollar Amount of Charge(s): _____

Type of Charge(s): _____

Amount Requested for Refund: _____

Have you already spoken with an employee of PrimeTrust? Y N

If so who: _____

Please use the next few lines to express why you are requesting this refund:

Signature: _____ Date: _____

Time and Date Received: _____ Received by _____

Decision: _____
